

Installation Instructions for March Networks Programs

Notes About Instructions:

1. Text in *italics* represents text that is on the computer and cannot be changed.
2. Text that is “in quotation marks” is what needs to be typed in to the computer. Do not include the quotation marks when writing. For example “admin” should be typed into the computer as admin.

Program 1: Live Monitor

Step 1: Go to <ftp://75.144.174.249/dd/> to access the download files for the March Network’s programs.

Step 2: Click on *LiveMonitoring5.5.2_SP5.zip*.

Step 3: A window will pop up. Click *Save*. Save the file to your *Desktop*.

Step 4: The file will begin to download. Close the window once the file has completed downloading, and go to your desktop.

Step 5: On your desktop, right click on the icon for *LiveMonitoring5.5.2_SP5.zip*. A menu will appear, select *Extract All...*

Step 6: Select the *Desktop* as the location for where you would like the extracted folder to be saved. Then click *Extract*.

Step 7: Close all windows and go to your desktop. Double click on the *LiveMonitoring5.5.2_SP5.zip* folder without the zipper on the icon. It should look like a normal folder.

Step 8: Double click on *Setup*. There are two files with this name. Select the one with a blue computer as the icon. Then select *Run*.

Step 9: Select *Next* and then select *Yes*.

Step 10: You will be asked to enter in a name and a company name. Enter in your name and your company’s name. **Note that this is not your username and password.** Then click *Next*.

Step 11: You will be asked for a registration key, however you do not need a registration key for the Live Monitor. Leave the field blank and click *Next*.

Step 12: Select *Next* again.

Step 13: You will be asked if you are using an Enterprise System Manager. You are, therefore select *Yes*.

Step 14: The address you need to type in can be found on your copy of the installation ticket. It is either “mnms-dun1.marchnetworks.com” or “mnms-dunb1.marchnetworks.com”. After you type in your address, click *Next*.

Step 15: Once the program has finished installing, make sure the *Launch* option is selected and click *Finish*.

Step 16: You will be asked to enter in a username and password. Enter in your remote access username and password. Please note that the username and password are case sensitive.

Step 17: When the Live Monitor program opens go to *File* → *Preferences...*

Step 18: Click on the *General* at the top of the window. When you are in the *General* tab, make sure the *Enable Text Overlay* option is selected. Click *OK* when done.

Step 19: **You must do the following for each register camera.** Make sure that the register camera is being shown in the grid. Click on the register camera. At the top of the program, go to *Play* → *Display Overlay Text*.

Step 20: At this point you will need to show the different toolbars for the program. Go to...

- View* → *Toolbars* → *Display* then go to
- View* → *Toolbars* → *Playback* then go to
- View* → *Toolbars* → *Timeline* then go to
- View* → *Toolbars* → *Video Picture Controls*

STEPS 21-24 ARE FOR WINDOWS VISTA AND WINDOWS 7 USERS ONLY. IF USING WINDOWS XP OR EARLIER, PROCEDE TO INTALLATION INSTRUCTIONS FOR EVIDENCE MANAGER AND INVESTIGATOR.

Step 21: Close the Live Monitoring Console and go to the desktop. Right click on the *Live Monitoring Console* icon. A drop down menu will appear. Select *Properties*.

Step 22: Click on the *Compatibility* tab.

Step 23: In the *Compatibility* tab you want to make sure the following two options have check marks next to them:

1. *Disable visual themes*
2. *Disable desktop compositions*.

Step 24: Click *Apply* and then *OK* once you have checked those two options. Then re-launch the program.

Programs 2 & 3: Evidence Manager and Investigator

Step 1: Go to <ftp://75.144.174.249/dd/> to access the download for all of the March Network's programs.

Step 2: Click on *EvidenceManager-Investigator5.5.2_SP5.zip*.

Step 3: A window will pop up. Click *Save*. Save the file to the *Desktop*.

Step 4: The file will begin to download. Close the window once the file has completed downloaded, and go to your desktop.

Step 5: On your desktop, right click on the icon for *EvidenceManager-Investigator5.5.2_SP5.zip*. A menu will appear, select *Extract All...*

Step 6: Select the *Desktop* as the location for where you would like the extracting folder to go to and then click *Extract*.

Step 7: Close all windows and go to your desktop. Double click on the folder that says *EvidenceManager-Investigator5.5.2_SP5.zip* without the zipper on the icon. It should look like a normal folder.

Step 8: Double click on *Setup*. There are two files with this name. Select the one with a blue computer as the icon. Then select *Run*.

Step 9: Select *Next* and then select *Yes*.

Step 10: You will be asked to enter in a name and a company name. Enter in your name and your company's name. **Note that this is not your username and password.** Then click *Next*.

Step 11: You will be asked for a registration key. The registration key is 909-916-872178.

Step 12: Select *Next*.

Step 13: You will be asked if you are using an Enterprise System Manager. You are, therefore select *Yes*.

Step 14: The address you need to type in can be found on your copy of the installation ticket. It is either "mnms-dun1.marchnetworks.com" or "mnms-dunb1.marchnetworks.com". After you type in your address, click *Next*.

Step 15: Once the program has finished being installed, make sure the *Launch* option is selected and click *Finish*.

Step 16: You will be asked to enter in a username and password. Please enter in your remote access username and password.